



Annual Survey Report

2002

Aztec Windows (Coventry) Ltd
Member No:1064



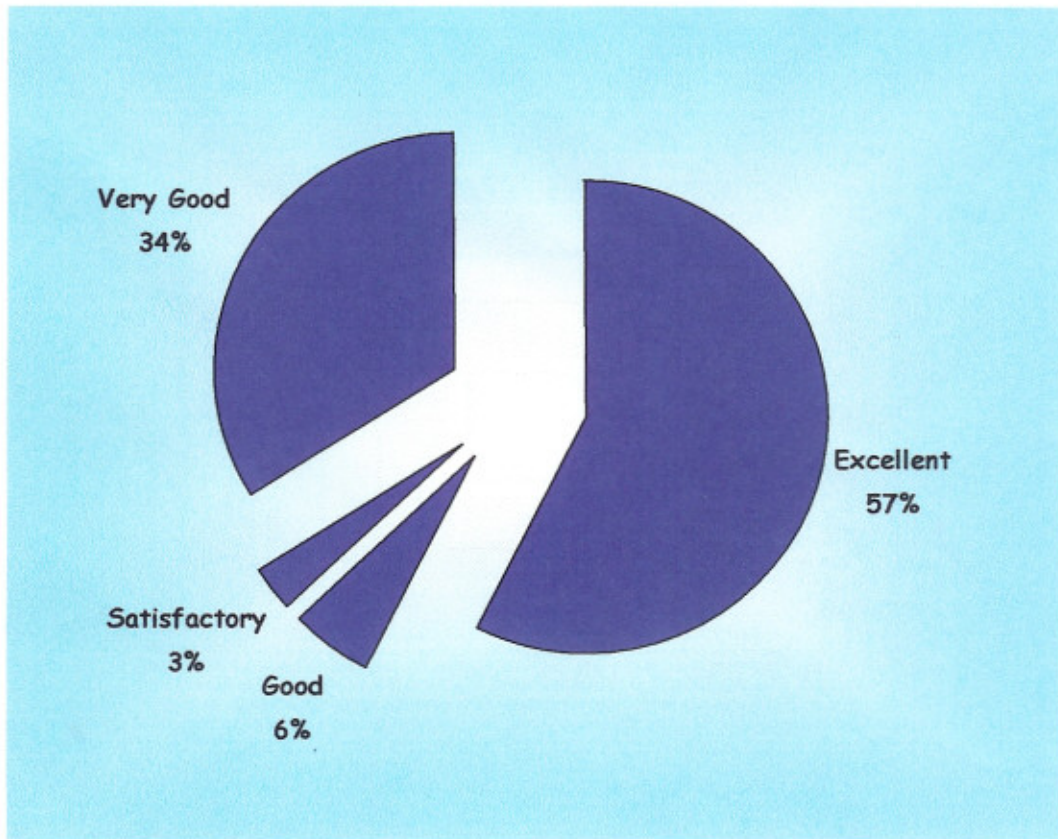
This report is produced by the Consumer Protection Association in order to assist the company in maintaining, and where possible improving, standards of quality and service.

Customer Confidentiality has been respected throughout

Aztec Windows (Coventry) Ltd

Survey Results

01/01/2002 to 31/12/2002 Inclusive



Survey Analysis

Home improvement purchases are a major investment for any householder and all prospective customers look for a professional company for peace of mind.

This survey has been conducted by the Consumer Protection Association, and is compiled from the consumer survey. This is completed by every customer on their application for an insurance backed guarantee, when their home improvement has been completed.

We request the homeowner to complete the survey to enable prospective customers to see a "snapshot" of installations undertaken.

As you can see from the pie chart, about 57% Of the results were excellent and about 34% Of the results were very good.

0% of the results for this company were poor.